

Please print this Page

Hamilton returns form

Please print and enclose this form with your returned item(s). If you do not have an authorisation code, please contact the service team via the email at shopuk@hamiltonwatch.com or calling on 0333 400 1892. Monday to Friday from 9:00 to 17:30.

To return the items, please pack them securely and please ensure that you complete this form indicating the reason of your return; and whether you would like a refund or an exchange.

Name	
Order number	
Returns authorization code	

Product (Reference)	QTY	Reason for return					Action	
		Changed my mind	Looks different	Faulty	Too big/ Too Small	Other (Please state the reason)	Refund	Exchange
E.g. H38416141	1							H38416111

Refunds and exchanges will be issued according to our Terms & Conditions. For further information, please visit <https://www.hamiltonwatch.com/en-gb/delivery-and-returns>.

Please allow up to ten working days for the return for be processed once it is received. Should you request an exchange for an item of higher value, we will charge the price difference against the same method of payment used to place the order and/or send you a link to take the payment. We will inform you accordingly once the return is received. Your return should be sent to:

The Swatch Group (UK) Limited
 Division: HAMILTON
 Building 1000
 The Royals Business Park
 Dockside Road
 London
 E16 2QU

If you decide to send the return using a delivery method of your choice, we do advise for your own protection to use a secure delivery method, which requires a signature upon delivery, such as Royal Mail "recorded" or "special delivery". Please note that we do not accept responsibility for products lost or damaged in the post.

Hamilton is a trading division of The Swatch Group (UK) Limited, a company registered in England and Wales with company number 00177501 and registered office address at Building 1000, The Royals Business Park, London E16 2QU.