

FOR ONLINE ORDERS ONLY

Please print this Page

Hamilton returns form

Please print and enclose this form with your returned item(s). To obtain an authorization number please contact the service team via the "contact us" option at www.hamiltonwatch.com/en-gb
Ensure that you complete this form indicating whether the goods are faulty or unwanted, and if you would like a refund or an exchange.



| | |
|----------------------------|--|
| Customer name | |
| Order number | |
| Returns authorization code | |

| Product Name/Reference | QTY | Reason for Return | | Please state fault (if applicable) |
|------------------------|-----|-------------------|--------|------------------------------------|
| | | Unwanted | Faulty | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Action to be taken: Refund Exchange

| | |
|--|----------|
| If exchange is required please give code of item preferred * | Quantity |
| | |

*Exchanges can only be made against watches with the same price. If you wish to exchange for a watch of differing price we advise that you tick the Refund box and place a new order online once your refund has been processed and confirmed in writing.

| | |
|---------------------|-------|
| Customer signature: | Date: |
|---------------------|-------|

Please note: Refunds will only be issued if the non-faulty product(s) arrive at Hamilton unused, undamaged (except if damaged through the fault or negligence of Hamilton) and in their original condition including all parts of the bracelet if links have been taken out. If the watch strap has been cut to fit or otherwise adjusted, we reserve the right to refuse the return or charge for putting back the watch into stock condition (including replacing the strap).

If the bracelet or strap is damaged in any other way, or is not in its original condition, then we reserve the right to refuse the return or refund the price of the watch, less the costs for a new bracelet or strap.

Your return should be sent to:

SGEC
PO Box 62430
London
E16 2XD

We do advise you for your own protection to use a secure delivery method which requires a signature upon delivery, such as Royal Mail "recorded" or "special delivery". We do not accept responsibility for products lost or damaged in the post.

Hamilton is a trading division of The Swatch Group (UK) Limited, a company registered in England and Wales with company number 00177501 and registered office address at Building 1000, The Royals Business Park, London E16 2QU.